



## CAC AmeriCorps Position Description



Visitor Services/Interpretation Member

<b>Dates of Service:</b>	September 2019 – July 2020
<b>Partner:</b>	National Park Service
<b>Location of Service:</b>	Great Smoky Mountains National Park Sugarlands Visitor Center 107 Park Headquarters Rd Gatlinburg, TN 37738
<b>Supervisor:</b>	Park Ranger (Member Supervisor)

### **About CAC AmeriCorps:**

Established in 1994, CAC AmeriCorps is a national service program that combines elements of traditional conservation practice with community action that informs our work and places it in the broader context of the region. CAC AmeriCorps members serve to improve public lands, streams and greenways, educate the public, meet immediate human needs, eliminate barriers to employment, contribute to healthier lifestyles, and build volunteer capacity to enhance the ability of our partners to get things done. We are committed to human and environmental justice in our communities through enduring acts of service.

### **Position Summary:**

The CAC AmeriCorps member serving with the Sugarlands Visitor Center at Great Smoky Mountains National Park will assist tourists and guests to Great Smoky Mountains National Park by orienting visitors to recreational activities such as hiking, biking, fishing and other activities within GRSM. The member will share information about the GRSM's natural and cultural resources, answer visitor and phone inquiries, provide interpretive programs, rove trails to provide hiker information and trail cleanup and open and/or close the visitor center.

The primary objective of the position is to independently provide high quality interpretive services through contacts at the visitor information desk, formal and informal interpretive programs, and special event management assistance to improve the public's understanding and appreciation for Great Smoky Mountains National Park. Programs will be thoroughly researched and will meet National Park Service standards.

- A secondary objective of the service term is to provide a diverse and education experience to the candidates to strengthen their knowledge of the Agency and the work we do, while allowing them to see other career opportunities that are available.

**Minimum Qualifications:**

Qualifications: Applicants for the position will hold a minimum of a bachelor's degree and/or experience in environmental education, interpretation, biological sciences, natural resource management, education, park management, or a related discipline. The member will be resourceful, adaptable, and able to serve comfortably alone or in a group. The NPS GRSM member must be willing and able to represent CAC AmeriCorps and the NPS in a professional, positive, and enthusiastic manner. This is a drug-free workplace opportunity.

**Required:**

- Must be a US Citizen or Permanent Resident.
- Must be 18 to 35 years old.
- Ability to communicate clearly and concisely with resource professionals within NPS.
- Must have effective communication skills with diverse audiences; ability to work alone and in a group.
- Must have a valid driver's license, clean driving record, and ability to provide documentation.
- Deep interest in ecology, education, and natural and cultural history.
- Enthusiastic about working with people of all ages.
- Knowledge of, or willing to research and learn about, the natural and cultural history of the Southern Appalachians.
- Must be able and willing to participate outdoors, in varying weather conditions, and capable of participating in physical labor.
- English proficiency is imperative.
- Candidate is anticipated to have recurring access to vulnerable populations during this position.
- Ability and willingness to undergo a federal criminal background check.

**Member Benefits Include:**

- A modest living allowance of \$14,000, or, \$595.74 bi-weekly (pre-tax), paid over 47 weeks.
- Education Award of \$6,095 that can be applied to student loans and/or future education expenses.
- Health insurance is available for members who are not already covered independently or by a parent.
- Worker's Compensation
- Child Care Reimbursement
- May be eligible for Supplemental Nutrition Assistance Program (SNAP). In-house SNAP benefits specialist available to provide assistance in determining eligibility.
- May be eligible for utility bill assistance. In house specialists available to provide assistance with determining eligibility.
- Staff assistance with identifying housing. Housing, inclusive of utilities, is generally between \$300-\$450 in a share house/apartment scenario.
- Professional development and networking opportunities.

**Equity and Inclusion:**

The Knoxville-Knox County Community Action Committee (CAC) is an Equal Opportunity Employer and will take action to ensure that employees are treated equally without regard to race, color, national origin, sex, age, handicap, cultural or religious convictions. CAC AmeriCorps provides reasonable accommodations to applicants and employees. Applicants with disabilities may request reasonable accommodation at any point in the employment process.

